

APPENDIX A
2024 MOBILITY BLACK WAGE TABLES

Administrative Assistant

Step	Effective 2/11/2024
1	426.00
2	456.50
3	489.00
4	524.00
5	561.50
6	601.50
7	644.50
8	690.50
9	740.00
10	792.50
11	849.50
12	910.00
13	975.00

Business Customer Service Specialist I
Business Customer Service Specialist I-S

Step	Effective 2/11/2024
1	420.50
2	447.50
3	476.50
4	507.00
5	540.00
6	574.50
7	611.50
8	651.00
9	693.00
10	737.50
11	785.00
12	835.50
13	889.50

Business Customer Service Specialist II
Business Customer Service Specialist II-S

Step	Effective 2/11/2024
1	466.00
2	499.00
3	534.00
4	571.50
5	612.00
6	655.00
7	701.00
8	750.50
9	803.50
10	860.00
11	920.50
12	985.50
13	1055.00

Business Premier Service Consultant
Business Premier Service Consultant-S

Step	Effective 2/11/2024
1	640.00
2	662.00
3	684.50
4	708.00
5	732.50
6	757.50
7	783.50
8	810.50
9	838.50
10	867.00
11	897.00
12	927.50
13	959.50

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Clerk

Step	Effective 2/11/2024
1	378.50
2	405.50
3	434.00
4	464.50
5	497.50
6	532.50
7	570.50
8	610.50
9	654.00
10	700.00
11	749.50
12	802.50
13	859.50

Client Service Specialist
Client Service Specialist WFH

Step	Effective 2/11/2024
1	640.00
2	665.00
3	691.50
4	718.50
5	747.00
6	776.00
7	807.00
8	838.50
9	871.50
10	906.00
11	941.50
12	978.50
13	1017.00

Coordinator I

Step	Effective 2/11/2024
1	531.50
2	564.50
3	600.00
4	637.00
5	677.00
6	719.00
7	764.00
8	811.50
9	862.00
10	916.00
11	973.00
12	1033.50
13	1098.00

Coordinator II

Step	Effective 2/11/2024
1	577.00
2	615.00
3	656.00
4	699.00
5	745.50
6	794.50
7	847.00
8	903.00
9	963.00
10	1026.50
11	1094.50
12	1167.00
13	1244.00

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2024 MOBILITY BLACK WAGE TABLES

Customer Service Representative I

Step	Effective 2/11/2024
1	420.50
2	447.50
3	476.50
4	507.00
5	540.00
6	574.50
7	611.50
8	651.00
9	693.00
10	737.50
11	785.00
12	835.50
13	889.50

Customer Service Representative WFH

Step	Effective 2/11/2024
1	420.50
2	447.50
3	476.50
4	507.00
5	540.00
6	574.50
7	611.50
8	651.00
9	693.00
10	737.50
11	785.00
12	835.50
13	889.50

Customer Service Representative II

Step	Effective 2/11/2024
1	434.00
2	466.50
3	501.50
4	539.00
5	579.50
6	623.00
7	669.50
8	719.50
9	773.50
10	831.50
11	894.00
12	961.00
13	1033.00

Customer Support Specialist
Customer Support Specialist WFH

Step	Effective 2/11/2024
1	534.00
2	561.50
3	590.00
4	620.50
5	652.50
6	686.00
7	721.00
8	758.00
9	797.00
10	838.00
11	881.00
12	926.00
13	973.50

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Distribution Center Coordinator

Step	Effective 2/11/2024
1	522.00
2	559.00
3	598.00
4	640.50
5	685.50
6	734.00
7	785.50
8	841.00
9	900.00
10	963.50
11	1031.50
12	1104.00
13	1182.00

Fraud Analyst

Step	Effective 2/11/2024
1	508.50
2	550.50
3	596.00
4	645.50
5	699.00
6	757.00
7	819.50
8	887.50
9	961.00
10	1041.00
11	1127.00
12	1220.50
13	1321.50

Integrated Sales Support Representative

Step	Effective 2/11/2024
1	919.00
2	942.50
3	966.50
4	991.00
5	1016.00
6	1042.00
7	1068.50
8	1096.00
9	1123.50
10	1152.50
11	1181.50
12	1211.50
13	1242.50

Premier Service Consultant
Premier Service Consultant WFH & HYB

Step	Effective 2/11/2024
1	640.00
2	662.00
3	684.50
4	708.00
5	732.50
6	757.50
7	783.50
8	810.50
9	838.50
10	867.00
11	897.00
12	927.50
13	959.50

APPENDIX A
2024 MOBILITY BLACK WAGE TABLES

Retail Sales Consultant

Step	Effective 2/11/2024
1	542.00
2	567.00
3	593.50
4	621.00
5	650.00
6	680.50
7	712.00
8	745.00
9	780.00
10	816.00
11	854.00
12	894.00
13	935.50

Sr Retail Sales Consultant

Step	Effective 2/11/2024
1	489.00
2	519.00
3	550.50
4	584.00
5	620.00
6	657.50
7	698.00
8	740.50
9	785.50
10	833.50
11	884.50
12	938.50
13	996.00

Small Biz Advisor

Step	Effective 2/11/2024
1	530.00
2	559.00
3	589.50
4	621.50
5	655.50
6	691.50
7	729.50
8	769.00
9	811.00
10	855.50
11	902.00
12	951.50
13	1003.50

Sr In Home Sales Expert

Step	Effective 2/11/2024
1	775.00
2	794.00
3	813.00
4	832.50
5	853.00
6	873.50
7	894.50
8	916.00
9	938.50
10	961.00
11	984.50
12	1008.00
13	1032.50

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Technician I MSC/RNOC

Step	Effective 2/11/2024
1	663.50
2	716.00
3	773.00
4	834.50
5	901.00
6	972.50
7	1050.00
8	1133.50
9	1223.50
10	1321.00
11	1426.00
12	1539.00
13	1661.50

Technician II MSC/RNOC

Step	Effective 2/11/2024
1	723.00
2	781.50
3	845.00
4	914.00
5	988.00
6	1068.00
7	1155.00
8	1248.50
9	1350.00
10	1460.00
11	1578.50
12	1706.50
13	1845.00

Telesales Representative

Step	Effective 2/11/2024
1	445.50
2	473.50
3	503.50
4	535.50
5	569.00
6	605.00
7	643.50
8	684.00
9	727.00
10	773.00
11	822.00
12	874.00
13	929.00

Virtual Sales Expert

Step	Effective 2/11/2024
1	479.50
2	507.00
3	536.50
4	567.50
5	600.00
6	634.50
7	671.50
8	710.00
9	751.00
10	794.50
11	840.00
12	888.50
13	940.00

APPENDIX A
2024 MOBILITY BLACK WAGE TABLES

Wireless Technician

Step	Effective 2/11/2024
1	723.00
2	781.50
3	845.00
4	914.00
5	988.00
6	1068.00
7	1155.00
8	1248.50
9	1350.00
10	1460.00
11	1578.50
12	1706.50
13	1845.00

Work Force Administrator

Step	Effective 2/11/2024
1	438.00
2	465.00
3	494.00
4	524.50
5	556.50
6	591.00
7	627.50
8	666.50
9	707.50
10	751.50
11	798.00
12	847.00
13	899.50